



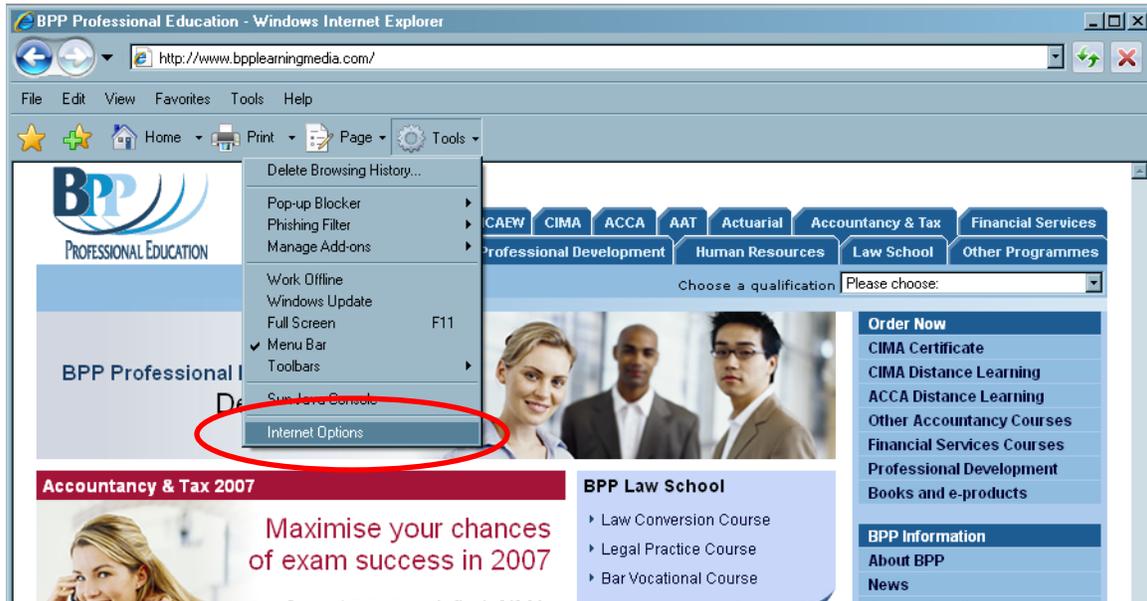
## **How to Clear Your Internet Cache**

## Introduction

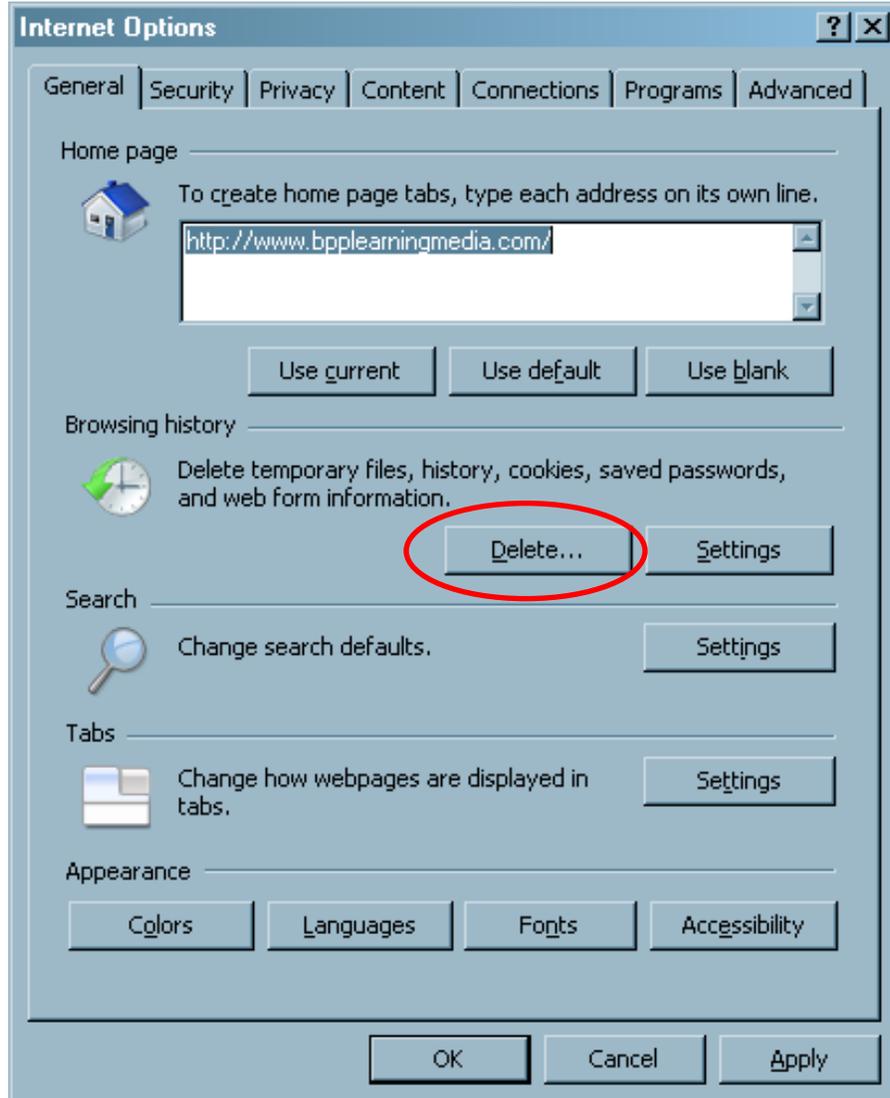
Every web-page, image, video, etc that you access online has to be downloaded onto your computer before you can view it. Your internet cache stores all of these files so that the next time you visit the same page you don't have to download the same files again and hence speeds up your connection. However, after a while the size of the cache can start to cause errors while using your internet browser so it's a good idea to regularly clear your cache as well as when you're encountering problems online.

## Clearing your internet cache in Internet Explorer 7.0 and 8.0

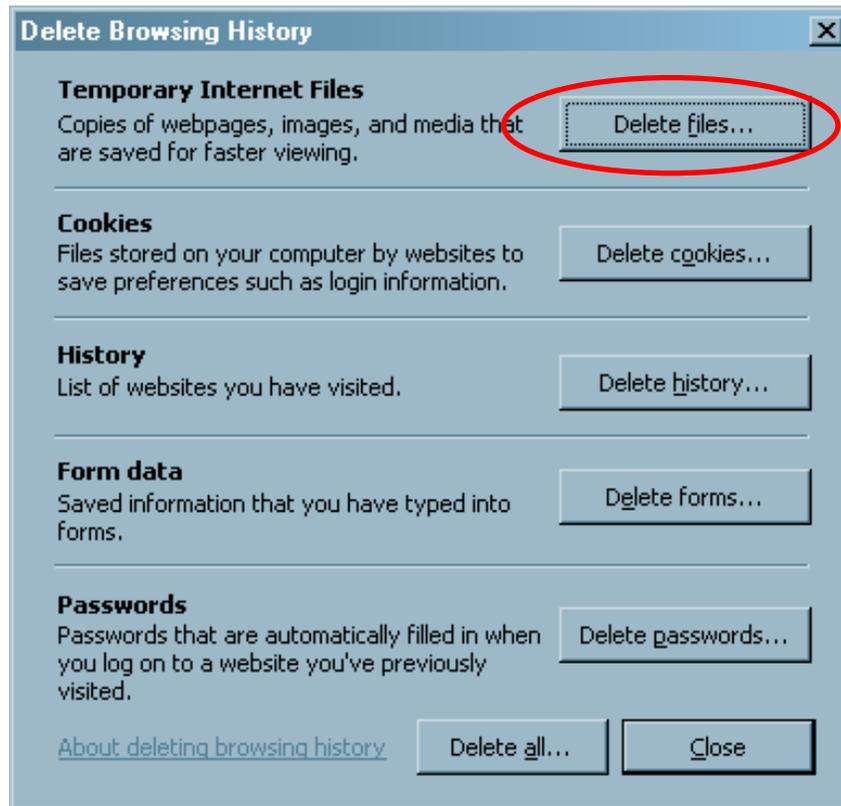
1) Start Internet Explorer and select “Internet Options...” from the “Tools” menu.



2) Click the “Delete...” button under ‘Browsing history’



3) Click the “Delete files...” button.

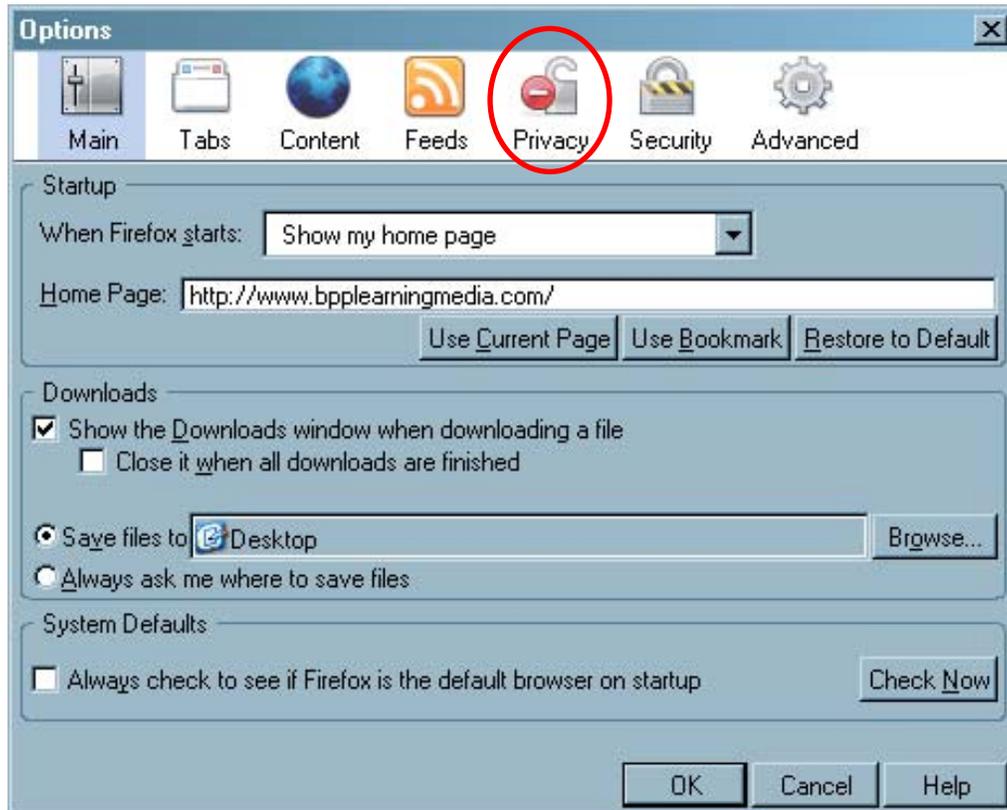


## Clearing your internet cache in Firefox 2.0 and 3.0

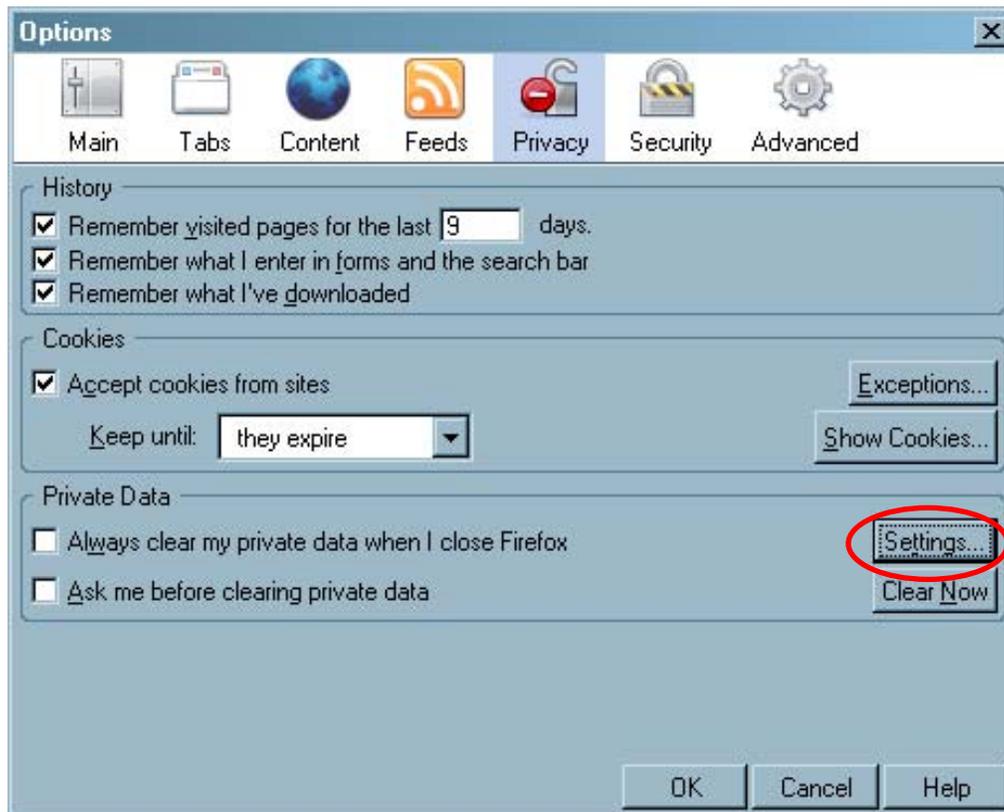
1) Start Firefox and select “Options...” from the “Tools” menu.



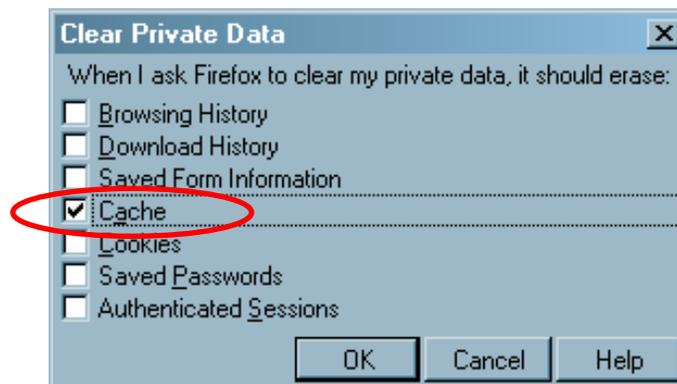
2) Select the 'Privacy' tab.



3) Click the “Settings...” button under ‘Private data’.



4) Now check the ‘Cache’ option and uncheck all of the others (unless you want to clear any these as well). Click ‘Ok’



5) Now click the 'Clear Now' button.





**BPP Learning Media**  
3 Michaelson Square  
Kirkton Campus  
Livingston EH54 7DP

**Phone:** +44 (0)1506 472 255  
**Fax:** +44 (0)1506 472 266

**Website:** [www.bpp.com/learningmedia](http://www.bpp.com/learningmedia)  
**E-mail:** [lmsupport@bpp.com](mailto:lmsupport@bpp.com)